

The Evolution of Reverse Logistics from Manufacturing to Service: A review and its future perspective

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Abstract: The paper looks at how reverse logistics was developed from its very inception focusing on products and would eventually lead to services. Various literatures have been published on the importance of reverse logistics in manufacturing and its impact on product management. However, little attention has been focused on the emerging impact of handling services. This paper aims to raise the need to engage in more research in the field of reverse logistics as applied to the service industries.

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